

CHARLES RIVER ASSOCIATES (CRA) FOURTH QUARTER FISCAL YEAR 2020 EARNINGS ANNOUNCEMENT PREPARED CFO REMARKS

CRA is providing these prepared remarks by CFO Dan Mahoney in combination with its press release. These remarks are offered to provide the investment community with additional information on CRA's financial results prior to the start of the conference call.

As previously announced, the conference call will be held March 4, 2021 at 10:00 a.m. ET. These prepared remarks will not be read on the call.

Q4 Fiscal 2020 Summary (Quarter ended January 2, 2021)

- Revenue: \$137.4 million
- Net income: \$6.7 million, or 4.9% of revenue; non-GAAP net income: \$7.5 million, or 5.5% of revenue
- Net income per diluted share: \$0.85; non-GAAP net income per diluted share: \$0.95
- Operating margin: 7.5%; non-GAAP operating margin: 8.4%
- Non-GAAP EBITDA: \$14.0 million, or 10.2% of revenue
- Effective tax rate: 26.1%; non-GAAP effective tax rate: 26.2%
- Utilization: 70%
- Consultant headcount at the end of Q4 of fiscal 2020: 831, which consists of 137 officers, 471 other senior staff and 223 junior staff
- Cash and cash equivalents: \$45.7 million at January 2, 2021

Fiscal Year 2020 Summary (Fiscal Year ended January 2, 2021)

- Revenue: \$508.4 million
- Net income: \$24.5 million, or 4.8% of revenue; non-GAAP net income: \$26.7 million, or 5.3% of revenue
- Net income per diluted share: \$3.07; non-GAAP net income per diluted share: \$3.35
- Operating margin: 6.8%; non-GAAP operating margin: 7.4%
- Non-GAAP EBITDA: \$50.7 million, or 10.0% of revenue
- Effective tax rate: 27.1%; non-GAAP effective tax rate: 27.1%
- Utilization: 69%

Revenue

For Q4 of fiscal 2020, revenue was \$137.4 million, compared with revenue of \$119.3 million for Q4 of fiscal 2019.

For the full year fiscal 2020, revenue was \$508.4 million, compared with \$451.4 million for the full year fiscal 2019.

Headcount

The following table outlines CRA's consultant headcount at the end of the stated quarters:

| | Q4 | Q3 | Q2 | Q1 | Q4 |
|--------------------|------|------|------|------|------|
| | 2020 | 2020 | 2020 | 2020 | 2019 |
| Officers | 137 | 140 | 136 | 135 | 128 |
| Other Senior Staff | 471 | 473 | 450 | 442 | 434 |
| Junior Staff | 223 | 213 | 216 | 222 | 217 |
| Total | 831 | 826 | 802 | 799 | 779 |

Utilization

For Q4 of fiscal 2020, company-wide utilization was 70%, compared with 72% for Q4 fiscal 2019.

For the full year fiscal 2020, company-wide utilization was 69%, compared with 75% for the full year fiscal 2019.

Client Reimbursables

For Q4 of fiscal 2020, client reimbursables were \$17.3 million, or 12.6% of revenue, compared with \$15.6 million, or 13.1% of revenue, for Q4 of fiscal 2019.

For the full year fiscal 2020, client reimbursables were \$61.7 million, or 12.1% of revenue, compared with \$54.9 million, or 12.2% of revenue, for the full year fiscal 2019.

Contingent Liability

For Q4 of fiscal 2020, the estimated value of the contingent consideration obligation increased from Q3 of fiscal 2020 by \$1.1 million to \$14.6 million at January 2, 2021. For Q4 of fiscal 2019, the estimated value of the contingent consideration obligation increased from Q3 of fiscal 2019 by \$1.9 million to \$11.6 million at December 28, 2019.

For fiscal year 2020, the estimated value of the contingent consideration obligation increased from fiscal year 2019 by \$3.0 million to \$14.6 million at January 2, 2021. For fiscal year 2019, the estimated value of the contingent consideration obligation increased from fiscal year 2018 by \$5.4 million to \$11.6 million at December 28, 2019.

The change in the value of the contingent liability is recorded as an increase (decrease) to cost of services (exclusive of depreciation and amortization) in the period reported.

Selling, General and Administrative (SG&A) Expenses

For Q4 of fiscal 2020, SG&A expenses were \$22.3 million, or 16.2% of revenue, compared with \$24.7 million, or 20.7% of revenue, for Q4 of fiscal 2019. Commissions to non-employee experts are included in SG&A expenses. These commissions represented approximately 2.3% of revenue for Q4 of fiscal 2020, compared with 2.7% in Q4 of fiscal 2019. Excluding these commissions, SG&A expenses were 13.9% of revenue for Q4 of fiscal 2020, compared with 18.0% in Q4 of fiscal 2019.

For the full year fiscal 2020, SG&A expenses were \$90.0 million, or 17.7% of revenue, compared with \$93.6 million, or 20.7% of revenue, for the full year fiscal 2019. Commissions to non-employee experts represented approximately 2.5% of revenue for fiscal year 2020, compared with 2.8% in fiscal year 2019. Excluding these commissions, SG&A expenses were 15.2% of revenue for the full year fiscal 2020, compared with 17.9% for the full year fiscal 2019.

Depreciation & Amortization

For Q4 of fiscal 2020, depreciation and amortization expenses amounted to \$3.5 million, or 2.6% of revenue, compared with \$3.0 million, or 2.5% of revenue, for Q4 of fiscal 2019.

For the full year fiscal 2020, depreciation and amortization expenses amounted to \$12.8 million, or 2.5% of revenue, compared with \$10.6 million, or 2.4% of revenue, for the full year fiscal 2019.

Forgivable Loan Amortization

For Q4 of fiscal 2020, forgivable loan amortization was \$8.3 million, or 6.1% of revenue, compared with \$7.2 million, or 6.0% of revenue, for Q4 of fiscal 2019.

For the full year fiscal 2020, forgivable loan amortization was \$30.8 million, or 6.1% of revenue, compared with \$26.5 million, or 5.9% of revenue, for the full year fiscal 2019.

Share-Based Compensation Expense

For Q4 of fiscal 2020, share-based compensation expense was approximately \$0.9 million, or 0.6% of revenue, compared with \$0.8 million, or 0.7% of revenue, for Q4 of fiscal 2019.

For the full year fiscal 2020, share-based compensation expense was approximately \$3.2 million, or 0.6% of revenue, compared with \$3.5 million, or 0.8% of revenue, for the full year fiscal 2019.

Operating Income

For Q4 of fiscal 2020, operating income was \$10.3 million, or 7.5% of revenue, compared with operating income of \$7.3 million, or 6.1% of revenue, for Q4 of fiscal 2019. Non-GAAP operating income was \$11.5 million, or 8.4% of revenue, for Q4 of fiscal 2020, compared with \$9.2 million, or 7.7% of revenue, for Q4 of fiscal 2019.

| | Fiscal Quarter Ended | | | | | | | | | | | | |
|---|----------------------|-------------------|----------------------|----|--------------------|----------------------|--|--|--|--|--|--|--|
| \$ in 000's | | anuary 2, 2021 | As a % of Revenue | De | cember 28, 2019 | As a % of Revenue | | | | | | | |
| Income from operations | \$ | 10,342 | 7.5 % | \$ | 7,277 | 6.1 % | | | | | | | |
| Adjustments needed to reconcile GAAP income from operations to non-GAAP income from operations: | | | | | | | | | | | | | |
| Non-cash valuation change in contingent consideration | | 1,140 | 0.8 % | | 1,947 | 1.6 % | | | | | | | |
| Non-GAAP income from operations | \$ | 11,482 | 8.4 % | \$ | 9,224 | 7.7 % | | | | | | | |

For the full year fiscal 2020, operating income was \$34.8 million, or 6.8% of revenue, compared with operating income of \$29.3 million, or 6.5% of revenue, for the full year fiscal 2019. Non-GAAP operating income was \$37.8 million, or 7.4% of revenue, for the full year fiscal 2020, compared with \$34.7 million, or 7.7% of revenue, for the full year fiscal 2019.

| | Fiscal Year Ended | | | | | | | | | | | | |
|---|-------------------|-------------------|----------------------|----|---------------------|----------------------|--|--|--|--|--|--|--|
| \$ in 000's | J | anuary 2, 2021 | As a % of Revenue | De | ecember 28, 2019 | As a % of Revenue | | | | | | | |
| Income from operations | \$ | 34,796 | 6.8 % | \$ | 29,348 | 6.5 % | | | | | | | |
| Adjustments needed to reconcile GAAP income from operations to non-GAAP income from operations: | | | | | | | | | | | | | |
| Non-cash valuation change in contingent consideration | | 3,041 | 0.6 % | | 5,382 | 1.2 % | | | | | | | |
| Non-GAAP income from operations | \$ | 37,837 | 7.4 % | \$ | 34,730 | 7.7 % | | | | | | | |

Interest Income (Expense), net

For Q4 of fiscal 2020, net interest expense was \$0.2 million, or 0.1% of revenue, compared with net interest expense of \$0.3 million, or 0.3% of revenue, for Q4 of fiscal 2019.

For the full year fiscal 2020, net interest expense was \$1.2 million, or 0.2% of revenue, compared with net interest expense of \$1.3 million, or 0.3% of revenue, for the full year fiscal 2019.

Foreign Currency Gains (Losses), net

For Q4 of fiscal 2020, net foreign currency losses were \$1.1 million, or 0.8% of revenue, compared with net foreign currency losses, of \$0.9 million, or 0.8% of revenue, for Q4 of fiscal 2019.

For the full year fiscal 2020, net foreign currency gains were \$0.04 million, or less than 0.1% of revenue, compared with net foreign currency losses of \$1.3 million, or 0.3% of revenue, for the full year fiscal 2019.

Foreign currency gains (losses), net, is comprised of net gains and losses on foreign denominated transactions and the revaluation of working capital balances.

Income Taxes

The following table outlines CRA's income tax provision recorded and the resulting effective tax rates:

| 5 | | 0 | | | | | |
|--|----|--------------------|----|----------------------|------|----------------------|----------------------|
| | | GAA Q4 | | | | NON-G Q4 | |
| \$ in 000's | | 2020 | | 2019 | | 2020 | 2019 |
| Tax Provision | \$ | 2,371 | \$ | 1,296 | \$ | 2,679 | \$ 1,823 |
| Effective Tax Rate | | 26.1 % | | 21.4 % | | 26.2 % | 22.8 % |
| | | GAA Fiscal | | | | NON-G Fiscal Y | |
| \$ in 000's | | 2020 | | 2019 | | 2020 | 2019 |
| Tax Provision | \$ | 9,115 | \$ | 6,050 | \$ | 9,931 | \$ 7,508 |
| Effective Tax Rate | | 27.1 % | | 22.6 % | | 27.1 % | 23.3 % |
| | | | | Fiscal Qua | rter | Ended | |
| \$ in 000's | | January 2, 2021 | | As a % of Revenue | 1 | December 28, 2019 | As a % of Revenue |
| Income before provision for income taxes | \$ | 9,076 | | 6.6 % | \$ | 6,059 | 5.1 % |
| Adjustments needed to reconcile GAAP income before provision for income taxes to non-GAAP income before provision for income taxes | | | | | | | |
| Non-cash valuation change in contingent consideration | | 1,140 | | 0.8 % | | 1,947 | 1.6 % |
| Non-GAAP income before provision for income taxes | \$ | 10,216 | _ | 7.4 % | \$ | 8,006 | 6.7 % |
| GAAP provision for income taxes | \$ | 2,371 | | | \$ | 1,296 | |
| Tax effect on non-GAAP adjustments | | 308 | | | | 527 | |
| Non-GAAP provision for income taxes | \$ | 2,679 | | | \$ | 1,823 | |
| | | | | Fiscal Yea | ar E | nded | |
| \$ in 000's | | January 2, 2021 | | As a % of Revenue | 1 | December 28, 2019 | As a % of Revenue |
| Income before provision for income taxes | \$ | 33,622 | | 6.6 % | \$ | 26,797 | 5.9 % |
| Adjustments needed to reconcile GAAP income before provision for income taxes to non-GAAP income before provision for income taxes | | | | | | | |
| Non-cash valuation change in contingent consideration | | 3,041 | | 0.6 % | | 5,382 | 1.2 % |
| Non-GAAP income before provision for income taxes | \$ | 36,663 | | 7.2 % | \$ | 32,179 | 7.1 % |
| GAAP provision for income taxes | \$ | 9,115 | | | \$ | 6,050 | |
| Tour off of an area CAAD alice to and | | 816 | | | | 1,458 | |
| Tax effect on non-GAAP adjustments | _ | 010 | | | _ | 1,.00 | |

Net Income

For Q4 of fiscal 2020, net income was \$6.7 million, or 4.9% of revenue, or \$0.85 per diluted share, compared with net income of \$4.8 million, or 4.0% of revenue, or \$0.59 per diluted share, for Q4 of fiscal 2019. Non-GAAP net income for Q4 of fiscal 2020 was \$7.5 million, or 5.5% of revenue, or \$0.95 per diluted share, compared with \$6.2 million, or 5.2% of revenue, or \$0.77 per diluted share, for Q4 of fiscal 2019.

For the full year fiscal 2020, net income was \$24.5 million, or 4.8% of revenue, or \$3.07 per diluted share, compared with net income of \$20.7 million, or 4.6% of revenue, or \$2.53 per diluted share, for the full year fiscal 2019. Non-GAAP net income for the full year fiscal 2020 was \$26.7 million, or 5.3% of revenue, or \$3.35 per diluted share, compared with \$24.7 million, or 5.5% of revenue, or \$3.01 per diluted share, for the full year fiscal 2019.

Non-GAAP EBITDA

For Q4 of fiscal 2020, non-GAAP EBITDA was \$14.0 million, or 10.2% of revenue, compared with \$11.3 million, or 9.4% of revenue, for Q4 of fiscal 2019.

For the full year fiscal 2020, non-GAAP EBITDA was \$50.7 million, or 10.0% of revenue, compared with \$44.1 million, or 9.8% of revenue, for the full year fiscal 2019.

Constant Currency Basis

For Q4 of fiscal 2020, revenue was \$137.4 million, and net income was \$6.7 million, or 4.9% of revenue, or \$0.85 per diluted share. On a constant currency basis relative to Q4 of fiscal 2019, Q4 of fiscal 2020 revenue would have been lower by \$0.7 million to \$136.7 million, GAAP net income would have remained unchanged at \$6.7 million, or 4.9% of revenue, and earnings per diluted share would have decreased by \$0.01 to \$0.84.

For Q4 of fiscal 2020, revenue was \$137.4 million and non-GAAP net income was \$7.5 million, or 5.5% of revenue, or \$0.95 per diluted share. On a constant currency basis relative to Q4 of fiscal 2019, Q4 of fiscal 2020 revenue would have been lower by \$0.7 million to \$136.7 million, non-GAAP net income would have remained unchanged at \$7.5 million, or 5.5% of revenue, non-GAAP earnings per diluted share would have remained unchanged at \$0.95, and non-GAAP EBITDA would have decreased by \$0.1 million to \$13.9 million, or 10.1% of revenue.

Full year fiscal 2020, revenue was \$508.4 million, and net income was \$24.5 million, or 4.8% of revenue, or \$3.07 per diluted share. On a constant currency basis relative to full year fiscal 2019, full year fiscal 2020 revenue would have been lower by \$0.5 million to \$507.9 million; GAAP net income would have remained unchanged at \$24.5 million, or 4.8% of revenue; and earnings per diluted share would have remained unchanged at \$3.07.

Full year fiscal 2020, revenue was \$508.4 million and non-GAAP net income was \$26.7 million, or 5.3% of revenue, or \$3.35 per diluted share. On a constant currency basis relative to full year fiscal 2019, full year fiscal 2020 revenue would have been lower by \$0.5 million to \$507.9 million; non-GAAP net income would have remained unchanged at \$26.7 million, or 5.3% of revenue; non-GAAP earnings per diluted share would have remained unchanged at \$3.35; and non-GAAP EBITDA would have remained unchanged at \$50.7 million, or 10.0% of revenue.

A description of the process for calculating the measures presented on a constant currency basis is contained under the heading "Non-GAAP Financial Measures" below.

Key Balance Sheet Metrics

Billed and unbilled receivables at January 2, 2021 were \$152.5 million, compared with \$144.4 million at December 28, 2019. Current liabilities at January 2, 2021 were \$200.1 million, compared with \$171.4 million at December 28, 2019.

Total Days Sales Outstanding, or DSO, for Q4 of fiscal 2020 was 102 days, consisting of 73 days of billed and 29 days of unbilled. This compares with 105 days reported for Q4 of fiscal 2019, consisting of 77 days of billed and 28 days of unbilled.

Cash and Cash Flow

Cash and cash equivalents were \$45.7 million at January 2, 2021, compared with \$25.6 million at December 28, 2019.

Net cash provided by operating activities for Q4 of fiscal 2020 was \$65.3 million, compared with net cash provided by operating activities of \$47.7 million for Q4 of fiscal 2019. For the full year fiscal 2020, net cash provided by operating activities was \$54.7 million, compared with \$27.8 million for the full year 2019.

As of January 2, 2021, and December 28, 2019, there were no outstanding borrowings under CRA's revolving credit facility.

Capital expenditures totaled \$1.4 million for Q4 of fiscal 2020, compared with \$4.1 million for Q4 of fiscal 2019. Capital expenditures totaled \$17.1 million during full year fiscal 2020, compared with \$16.7 million during full year fiscal 2019.

CRA repurchased approximately 91,000 shares of its common stock during Q4 of fiscal 2020 for \$4.6 million. During Q4 of fiscal 2019, there were no shares of common stock repurchased.

During the full year fiscal 2020, approximately 284,000 shares of common stock were repurchased for \$13.4 million, compared with approximately 421,000 shares of common stock repurchased for \$18.1 million during the full year fiscal 2019.

A quarterly cash dividend of \$0.26 per common share, for total dividends and dividend equivalents of \$2.1 million was paid in Q4 of fiscal 2020, compared with a quarterly cash dividend of \$0.23 per common share, for total dividends and dividend equivalents of \$2.0 million paid in Q4 of fiscal 2019. During the full year fiscal 2020, \$7.5 million of dividends and dividend equivalents were paid, compared with \$6.8 million paid during the full year fiscal 2019.

GAAP Condensed Consolidated Statement of Cash Flows

CRA has derived the condensed consolidated statement of cash flow data for the fourth quarters and the years ended January 2, 2021 and December 28, 2019 from its audited financial statements appearing on Form 10-K for the fiscal year ended January 2, 2021, filed with the Securities and Exchange Commission on March 4, 2021. The condensed consolidated statement of cash flow data for the first, second and third quarters of fiscal years 2020 and 2019 have been derived from CRA's unaudited financial statements appearing on Form 10-Q for each of the respective fiscal quarters, as well as the consolidated statements of cash flows appearing on Form 10-K for the fiscal years ended January 2, 2021 and December 28, 2019, and have been prepared on the same basis as CRA's audited financial statements.

| GAAP Condensed Consolidated Statement of Cash Flows | FY | Q4 | Q3 | Q2 | Q1 |
|---|--------------|--------------|--------------|--------------|----------------|
| (\$ in 000's) | 2020 | 2020 | 2020 | 2020 | 2020 |
| Net cash provided by (used in) operating activities | \$ 54,663 | \$ 65,315 | \$ 33,648 | \$ 21,075 | \$ (65,375) |
| Net cash used in investing activities | (17,094) | (1,352) | (2,225) | (5,568) | (7,949) |
| Net cash provided by (used in) financing activities | (19,500) | (44,558) | (26,687) | (12,370) | 64,115 |
| Effect of foreign exchange rates on cash and cash equivalents | 1,969 | 2,164 | 565 | (148) | (612) |
| Net increase (decrease) in cash and cash equivalents | \$ 20,038 | \$ 21,569 | \$ 5,301 | \$ 2,989 | \$ (9,821) |
| Cash and cash equivalents at beginning of period | 25,639 | 24,108 | 18,807 | 15,818 | 25,639 |
| Cash and cash equivalents at end of period | \$ 45,677 | \$ 45,677 | \$ 24,108 | \$ 18,807 | \$ 15,818 |

| GAAP Condensed Consolidated Statement of Cash Flows | FY | Q4 | Q3 | Q2 | Q1 |
|---|----------------|--------------|--------------|--------------|----------------|
| (\$ in 000's) | 2019 | 2019 | 2019 | 2019 | 2019 |
| Net cash provided by (used in) operating activities | \$ 27,832 | \$ 47,739 | \$ 26,202 | \$ 10,458 | \$ (56,567) |
| Net cash used in investing activities | (16,693) | (4,145) | (8,644) | (3,130) | (774) |
| Net cash provided by (used in) financing activities | (23,818) | (38,591) | (12,624) | (6,741) | 34,138 |
| Effect of foreign exchange rates on cash and cash equivalents | 290 | 803 | (689) | 43 | 133 |
| Net increase (decrease) in cash and cash equivalents | \$ (12,389) | \$ 5,806 | \$ 4,245 | \$ 630 | \$ (23,070) |
| Cash and cash equivalents at beginning of period | 38,028 | 19,833 | 15,588 | 14,958 | 38,028 |
| Cash and cash equivalents at end of period | \$ 25,639 | \$ 25,639 | \$ 19,833 | \$ 15,588 | \$ 14,958 |

Adjusted Net Cash Flows from Operations

Below are the quarterly and last twelve-month reconciliations of GAAP net cash provided by (used in) operating activities for each of the periods presented to non-GAAP adjusted net cash flows from operations. The reconciling items are forgivable loan advances and repayments for each period, which are reported as a component of GAAP net cash provided by (used in) operating activities.

| Adjusted Net Cash Flows from Operations (\$ in 000's) | | FY 2020 | | Q4 2020 | | Q3 2020 | | Q2 2020 | | Q1 2020 |
|--|----|---|----|---|----|--|----------|--|---------------------------------------|---|
| GAAP net cash provided by (used in) operating activities | \$ | 54,663 | \$ | 65,315 | \$ | 33,648 | \$ | 21,075 | \$ | (65,375) |
| Forgivable loan advances | | 42,418 | | 3,940 | | 104 | | 4,932 | | 33,442 |
| Forgivable loan repayments | | | | | | | | | | |
| Adjusted net cash flows from operations | \$ | 97,081 | \$ | 69,255 | \$ | 33,752 | \$ | 26,007 | \$ | (31,933) |
| Net revenue | \$ | 508,373 | \$ | 137,422 | \$ | 121,762 | \$ | 123,031 | \$ | 126,158 |
| GAAP net cash provided by (used in) operating activities as a percentage of net revenue | | 10.8 % | | 47.5 % | | 27.6 % | | 17.1 % | ,) | (51.8)% |
| | | 19.1 % | | 50.4 % | | 27.7 % | | 21.1 % | | (25.3)% |
| Adjusted net cash flows from operations as a percentage of net revenue | _ | 19.1 70 | _ | 30.4 % | _ | 27.770 | * | 21.1 /6 | = == | (2010)/1 |
| Adjusted net cash flows from operations as a percentage of net revenue Adjusted Net Cash Flows from Operations (\$ in 000's) | | FY 2019 | | Q4 2019 | _ | Q3 2019 | | Q2 2019 | = <u>=</u> | Q1 2019 |
| Adjusted Net Cash Flows from Operations | \$ | FY | \$ | Q4 | \$ | Q3 | \$ | Q2 | \$ | Q1 |
| Adjusted Net Cash Flows from Operations (\$ in 000's) | \$ | FY 2019 | \$ | Q4 2019 | \$ | Q3 2019 | | Q2 2019 | | Q1 2019 |
| Adjusted Net Cash Flows from Operations (\$ in 000's) GAAP net cash provided by (used in) operating activities | \$ | FY 2019 27,832 | \$ | Q4 2019 47,739 | \$ | Q3 2019 26,202 | | Q2 2019 | | Q1 2019 (56,567) |
| Adjusted Net Cash Flows from Operations (\$ in 000's) GAAP net cash provided by (used in) operating activities Forgivable loan advances | \$ | FY 2019 27,832 35,166 | \$ | Q4 2019 47,739 1,762 | \$ | Q3 2019 26,202 9,521 | | Q2 2019 10,458 1,953 | | Q1 2019 (56,567) 21,930 |
| Adjusted Net Cash Flows from Operations (\$ in 000's) GAAP net cash provided by (used in) operating activities Forgivable loan advances Forgivable loan repayments | | FY 2019 27,832 35,166 (1,173) | | Q4 2019 47,739 1,762 (67) | | Q3 2019 26,202 9,521 (406) | \$ | Q2 2019 10,458 1,953 (300) | \$ | Q1 2019 (56,567) 21,930 (400) |
| Adjusted Net Cash Flows from Operations (\$ in 000's) GAAP net cash provided by (used in) operating activities Forgivable loan advances Forgivable loan repayments Adjusted net cash flows from operations | \$ | FY 2019 27,832 35,166 (1,173) 61,825 | | Q4 2019 47,739 1,762 (67) 49,434 | \$ | Q3 2019 26,202 9,521 (406) 35,317 | \$ \$ \$ | Q2 2019 10,458 1,953 (300) 12,111 | \$ - - - - - - - | Q1 2019 (56,567) 21,930 (400) (35,037) |

NON-GAAP FINANCIAL MEASURES

In these remarks, CRA has supplemented the presentation of its financial results calculated in accordance with U.S. generally accepted accounting principles or "GAAP" with the following financial measures that were not calculated in accordance with GAAP: non-GAAP net income, non-GAAP net income per share, non-GAAP EBITDA, non-GAAP income from operations, non-GAAP provision for income taxes and adjusted net cash flows from operations. CRA believes that these non-GAAP financial measures are important to management and investors because these measures supplement the understanding of CRA's ongoing operating results, financial condition and cash flows. Non-GAAP adjusted net cash flows from operations is used by management to assess CRA's ability to fund items such as the acquisition of talent, office expansions, debt repayment and distributions to shareholders. In addition, non-GAAP net income and non-GAAP EBITDA are used by CRA in its budgeting process, and the non-GAAP adjustments described below are made to the performance measures for some of CRA's performance-based compensation.

CRA defines non-GAAP EBITDA as net income before interest expense (net), income taxes, and depreciation and amortization further adjusted for the impact of certain items that it does not consider indicative of its core operating performance, such as non-cash amounts relating to valuation changes in contingent consideration and related tax effects. Non-GAAP net income, non-GAAP EBITDA, non-GAAP income from operations and non-GAAP provision for income taxes also exclude non-cash amounts relating to valuation changes in contingent consideration and related tax effects. The adjustments made to non-GAAP adjusted net cash flows from operations add back forgivable loan issuances, net of repayments. These remarks also present certain current fiscal period financial measures on a "constant currency" basis in order to isolate the effect that foreign currency exchange rate fluctuations can have on CRA's financial results. These constant currency measures are determined by recalculating the current fiscal period local currency financial measure using the specified corresponding prior fiscal period's foreign exchange rates.

All of the non-GAAP financial measures referred to above should be considered in conjunction with, and not as a substitute for, the GAAP financial information presented in these remarks. EBITDA and the financial measures identified in these remarks as "non-GAAP" are reconciled to their GAAP comparable measures either in these remarks or in the attached financial tables. In evaluating

| these non-GAAP financial measures, note that the non and therefore may not be comparable to, similarly title | n-GAAP financial measures used by CRA may be calculated or ed measures used by other companies. | lifferently from, |
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CRA INTERNATIONAL, INC.

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS FOR THE FISCAL QUARTERS AND FISCAL YEAR-TO-DATE PERIODS ENDED JANUARY 2, 2021 COMPARED TO DECEMBER 28, 2019

(IN THOUSANDS, EXCEPT PER SHARE DATA)

| | | | Fiscal Qua | rter I | Ended | | Fiscal Year-to-Date Period Ended | | | | | | |
|---|----|--------------------|----------------------|--------|----------------------|----------------------|----------------------------------|--------------------|----------------------|----|----------------------|----------------------|--|
| | J | January 2, 2021 | As a % of Revenue | D | December 28, 2019 | As a % of Revenue | | January 2, 2021 | As a % of Revenue | D | December 28, 2019 | As a % of Revenue | |
| Revenues | \$ | 137,422 | 100.0 % | \$ | 119,262 | 100.0 % | \$ | 508,373 | 100.0 % | \$ | 451,370 | 100.0 % | |
| Cost of services (exclusive of depreciation and amortization) | | 101,247 | 73.7 % | | 84,349 | 70.7 % | | 370,709 | 72.9 % | | 317,761 | 70.4 % | |
| Selling, general and administrative expenses | | 22,286 | 16.2 % | | 24,684 | 20.7 % | | 90,028 | 17.7 % | | 93,613 | 20.7 % | |
| Depreciation and amortization | | 3,547 | 2.6 % | | 2,952 | 2.5 % | | 12,840 | 2.5 % | | 10,648 | 2.4 % | |
| Income from operations | | 10,342 | 7.5 % | | 7,277 | 6.1 % | | 34,796 | 6.8 % | | 29,348 | 6.5 % | |
| Interest expense, net | | (205) | -0.1 % | | (300) | -0.3 % | | (1,216) | -0.2 % | | (1,254) | -0.3 % | |
| Foreign currency gains (losses), net | | (1,061) | -0.8 % | | (918) | -0.8 % | | 42 | % | | (1,297) | -0.3 % | |
| Income before provision for income taxes | | 9,076 | 6.6 % | | 6,059 | 5.1 % | | 33,622 | 6.6 % | | 26,797 | 5.9 % | |
| Provision for income taxes | | 2,371 | 1.7 % | | 1,296 | 1.1 % | | 9,115 | 1.8 % | | 6,050 | 1.3 % | |
| Net income | \$ | 6,705 | 4.9 % | \$ | 4,763 | 4.0 % | \$ | 24,507 | 4.8 % | \$ | 20,747 | 4.6 % | |
| Net income per share: | | | | | | | | | | | | | |
| Basic | \$ | 0.86 | | \$ | 0.61 | | \$ | 3.14 | | \$ | 2.63 | | |
| Diluted | \$ | 0.85 | | \$ | 0.59 | | \$ | 3.07 | | \$ | 2.53 | | |
| Weighted average number of shares outstanding: | | | | | | | | | | | | | |
| Basic | | 7,735 | | | 7,757 | | | 7,768 | | | 7,866 | | |
| Diluted | | 7,905 | | | 8,053 | | | 7,948 | | | 8,167 | | |

CRA INTERNATIONAL, INC. RECONCILIATION OF NON-GAAP FINANCIAL MEASURES FOR THE FISCAL QUARTERS AND FISCAL YEAR-TO-DATE PERIODS ENDED JANUARY 2, 2021 COMPARED TO DECEMBER 28, 2019 (IN THOUSANDS, EXCEPT PER SHARE DATA)

| | | | Fiscal Qua | Ended | | Fiscal Year-to-Date Period Ended | | | | | | | |
|---|----|-------------------|----------------------|-------|----------------------|----------------------------------|----|--------------------|----------------------|----|----------------------|----------------------|--|
| | J | anuary 2, 2021 | As a % of Revenue | Γ | December 28, 2019 | As a % of Revenue | | January 2, 2021 | As a % of Revenue | D | December 28, 2019 | As a % of Revenue | |
| Revenues | \$ | 137,422 | 100.0 % | \$ | 119,262 | 100.0 % | \$ | 508,373 | 100.0 % | \$ | 451,370 | 100.0 % | |
| | | | | | | | | | | | | | |
| Net income | \$ | 6,705 | 4.9 % | \$ | 4,763 | 4.0 % | \$ | 24,507 | 4.8 % | \$ | 20,747 | 4.6 % | |
| Adjustments needed to reconcile GAAP net income to non-GAAP net income: | | | | | | | | | | | | | |
| Non-cash valuation change in contingent consideration | | 1,140 | 0.8 % | | 1,947 | 1.6 % | | 3,041 | 0.6 % | | 5,382 | 1.2 % | |
| Tax effect on adjustments | | (308) | -0.2 % | | (527) | -0.4 % | | (816) | -0.2 % | | (1,458) | -0.3 % | |
| Non-GAAP net income | \$ | 7,537 | 5.5 % | \$ | 6,183 | 5.2 % | \$ | 26,732 | 5.3 % | \$ | 24,671 | 5.5 % | |
| Non-GAAP net income per share: | | | | | | | | | | | | | |
| Basic | \$ | 0.97 | | \$ | 0.79 | | \$ | 3.43 | | \$ | 3.13 | | |
| Diluted | \$ | 0.95 | | S | 0.77 | | \$ | 3.35 | | \$ | 3.01 | | |
| Weighted average number of shares outstanding: | | | | | | | | | | | | | |
| Basic | | 7,735 | | | 7,757 | | | 7,768 | | | 7,866 | | |
| Diluted | | 7.905 | | | 8.053 | | | 7.948 | | | 8.167 | | |

CRA INTERNATIONAL, INC. RECONCILIATION OF NON-GAAP FINANCIAL MEASURES FOR THE FISCAL QUARTERS AND FISCAL YEAR-TO-DATE PERIODS ENDED JANUARY 2, 2021 COMPARED TO DECEMBER 28, 2019 (IN THOUSANDS)

| | Fiscal Quarter Ended | | | | | | | Fiscal Year-to-Date Period Ended | | | | | | | |
|---|----------------------|-------------------|----------------------|----|----------------------|----------------------|----|----------------------------------|----------------------|----|-------------------|----------------------|--|--|--|
| | J | anuary 2, 2021 | As a % of Revenue | D | December 28, 2019 | As a % of Revenue | | January 2, 2021 | As a % of Revenue | | ember 28, 2019 | As a % of Revenue | | | |
| Revenues | \$ | 137,422 | 100.0 % | \$ | 119,262 | 100.0 % | \$ | 508,373 | 100.0 % | \$ | 451,370 | 100.0 % | | | |
| Net income | \$ | 6,705 | 4.9 % | \$ | 4,763 | 4.0 % | \$ | 24,507 | 4.8 % | \$ | 20,747 | 4.6 % | | | |
| Adjustments needed to reconcile GAAP net income to non-GAAP net income: | | | | | | | | | | | | | | | |
| Non-cash valuation change in contingent consideration | | 1,140 | 0.8 % | | 1,947 | 1.6 % | | 3,041 | 0.6 % | | 5,382 | 1.2 % | | | |
| Tax effect on adjustments | | (308) | -0.2 % | | (527) | -0.4 % | | (816) | -0.2 % | | (1,458) | -0.3 % | | | |
| Non-GAAP net income | \$ | 7,537 | 5.5 % | \$ | 6,183 | 5.2 % | \$ | 26,732 | 5.3 % | \$ | 24,671 | 5.5 % | | | |
| Adjustments needed to reconcile non-GAAP net income to non-GAAP EBITDA: | | | | | | | | | | | | | | | |
| Interest expense, net | | 205 | 0.1 % | | 300 | 0.3 % | | 1,216 | 0.2 % | | 1,254 | 0.3 % | | | |
| Provision for income taxes | | 2,679 | 1.9 % | | 1,823 | 1.5 % | | 9,931 | 2.0 % | | 7,508 | 1.7 % | | | |
| Depreciation and amortization | _ | 3,547 | 2.6 % | | 2,952 | 2.5 % | | 12,840 | 2.5 % | | 10,648 | 2.4 % | | | |
| Non-GAAP EBITDA | \$ | 13,968 | 10.2 % | \$ | 11,258 | 9.4 % | \$ | 50,719 | 10.0 % | \$ | 44,081 | 9.8 % | | | |

CRA INTERNATIONAL, INC. CONDENSED CONSOLIDATED BALANCE SHEETS (IN THOUSANDS)

| | January 2, 2021 | De | ecember 28, 2019 |
|--|--------------------|----|---------------------|
| Assets | | | |
| Cash and cash equivalents | \$ 45,677 | \$ | 25,639 |
| Accounts receivable and unbilled services, net | 152,476 | | 144,410 |
| Other current assets | 21,817 | | 14,028 |
| Total current assets | 219,970 | | 184,077 |
| Property and equipment, net | 62,878 | | 61,295 |
| Goodwill and intangible assets, net | 94,295 | | 94,980 |
| Right-of-use assets | 122,144 | | 130,173 |
| Other assets | 59,223 | | 62,718 |
| Total assets | \$ 558,510 | \$ | 533,243 |
| Liabilities and Shareholders' Equity | | | |
| Accounts payable | \$ 19,430 | \$ | 26,069 |
| Accrued expenses | 136,376 | | 121,301 |
| Current portion of lease liabilities | 13,557 | | 12,847 |
| Other current liabilities | 30,768 | | 11,193 |
| Total current liabilities | 200,131 | | 171,410 |
| Non-current portion of lease liabilities | 139,447 | | 146,551 |
| Other non-current liabilities | 9,913 | | 17,531 |
| Total liabilities | 349,491 | | 335,492 |
| Total shareholders' equity | 209,019 | | 197,751 |
| Total liabilities and shareholders' equity | \$ 558,510 | \$ | 533,243 |

CRA INTERNATIONAL, INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (IN THOUSANDS)

| | Fiscal Year-to- | Fiscal Year-to-Date Period Ended | |
|---|--------------------|----------------------------------|--|
| | January 2, 2021 | December 28, 2019 | |
| Operating activities: | | | |
| Net income | \$ 24,507 | \$ 20,747 | |
| Adjustments to reconcile net income to net cash provided by operating activities: | | | |
| Non-cash items, net | 29,136 | 23,776 | |
| Accounts receivable and unbilled services | (5,888) | (13,111) | |
| Working capital items, net | 6,908 | (3,580) | |
| Net cash provided by operating activities | 54,663 | 27,832 | |
| Investing activities: | | | |
| Purchases of property and equipment | (17,094) | (16,693) | |
| Net cash used in investing activities | (17,094) | (16,693) | |
| Financing activities: | | | |
| Issuance of common stock, principally stock options exercises | 2,236 | 3,211 | |
| Borrowings under revolving line of credit | 77,000 | 54,000 | |
| Repayments under revolving line of credit | (77,000) | (54,000) | |
| Tax withholding payments reimbursed by shares | (862) | (2,176) | |
| Cash paid on dividend equivalents | (108) | (246) | |
| Cash dividends paid to shareholders | (7,395) | (6,539) | |
| Repurchase of common stock | (13,371) | (18,068) | |
| Net cash used in financing activities | (19,500) | (23,818) | |
| Effect of foreign exchange rates on cash and cash equivalents | 1,969 | 290 | |
| Net increase (decrease) in cash and cash equivalents | 20,038 | (12,389) | |
| Cash and cash equivalents at beginning of period | 25,639 | 38,028 | |
| Cash and cash equivalents at end of period | \$ 45,677 | \$ 25,639 | |
| Noncash investing and financing activities: | | | |
| Purchases of property and equipment not yet paid for | \$ 4,749 | \$ 4,914 | |
| Purchases of property and equipment paid by a third party | <u> </u> | \$ 156 | |
| Asset retirement obligations | \$ 155 | \$ 428 | |
| Right-of-use assets obtained in exchange for lease obligations | \$ 2,640 | \$ 57,827 | |
| Right-of-use assets related to the adoption of ASC 842 | <u> </u> | \$ 82,329 | |
| Lease liabilities related to the adoption of ASC 842 | \$ | \$ 106,765 | |
| Supplemental cash flow information: | | | |
| Cash paid for taxes | \$ 6,535 | \$ 7,590 | |
| Cash paid for interest | \$ 1,162 | \$ 1,157 | |
| Cash paid for amounts included in operating lease liabilities | \$ 20,436 | \$ 14,620 | |