

### CHARLES RIVER ASSOCIATES (CRA) FIRST QUARTER FISCAL YEAR 2020 EARNINGS ANNOUNCEMENT PREPARED CFO REMARKS

CRA is providing these prepared remarks by CFO Dan Mahoney in combination with its press release. These remarks are offered to provide the investment community with additional information on CRA's financial results prior to the start of the conference call.

As previously announced, the conference call will be held April 30, 2020 at 10:00 a.m. ET. These prepared remarks will not be read on the call.

\_\_\_\_\_\_

### Q1 Fiscal 2020 Summary (Quarter ended March 28, 2020)

• Revenue: \$126.2 million

- Net income: \$6.5 million, or 5.1% of revenue; non-GAAP net income: \$6.8 million, or 5.4% of revenue
- Net income per diluted share: \$0.80; non-GAAP net income per diluted share: \$0.84
- Operating margin: 6.4%; non-GAAP operating margin: 6.8%
- Non-GAAP EBITDA: \$12.9 million, or 10.2% of revenue
- Effective tax rate: 29.4%; non-GAAP effective tax rate: 29.3%
- Utilization: 71%
- Consultant headcount at the end of Q1 of fiscal 2020: 799, which consists of 135 officers, 442 other senior staff and 222 junior staff
- Cash and cash equivalents: \$15.8 million at March 28, 2020

### Revenue

For Q1 of fiscal 2020, revenue was \$126.2 million, compared with revenue of \$105.8 million for Q1 of fiscal 2019.

### Headcount

The following table outlines CRA's consultant headcount at the end of the stated quarters:

	Q1 2020	Q4 2019	Q3 2019	Q2 2019	Q1 2019
Officers	135	128	121	123	123
Other Senior Staff	442	434	412	378	387
Junior Staff	222	217	208	163	177
Total	799	779	741	664	687

### Utilization

For Q1 of fiscal 2020, companywide utilization was 71%, compared with 75% for Q1 fiscal 2019.

### **Client Reimbursables**

For Q1 of fiscal 2020, client reimbursables were \$16.4 million, or 13.0% of revenue, compared with \$12.8 million, or 12.1% of revenue, for Q1 of fiscal 2019.

### **Contingent Liability**

For Q1 of fiscal 2020, the estimated value of the contingent consideration obligation increased from Q4 of fiscal 2019 by \$0.4 million to \$12.0 million at March 28, 2020. For Q1 of fiscal 2019, the estimated value of the contingent consideration obligation decreased from Q4 of fiscal 2018 by \$0.2 million to \$6.0 million at March 30, 2019.

The change in the value of the contingent liability is recorded as an increase (decrease) to cost of services (exclusive of depreciation and amortization) in the period reported.

### Selling, General and Administrative (SG&A) Expenses

For Q1 of fiscal 2020, SG&A expenses were \$24.1 million, or 19.1% of revenue, compared with \$22.7 million, or 21.5% of revenue, for Q1 of fiscal 2019. Commissions to non-employee experts are included in SG&A expenses. These commissions represented approximately 2.2% of revenue for Q1 of fiscal 2020, compared with 3.2% in Q1 of fiscal 2019. Excluding these commissions, SG&A expenses were 16.9% of revenue for Q1 of fiscal 2020, compared with 18.3% in Q1 of fiscal 2019.

### **Depreciation & Amortization**

For Q1 of fiscal 2020, depreciation and amortization expenses amounted to \$2.9 million, or 2.3% of revenue, compared with \$2.6 million, or 2.5% of revenue, for Q1 of fiscal 2019.

### **Forgivable Loan Amortization**

For Q1 of fiscal 2020, forgivable loan amortization was \$7.1 million, or 5.6% of revenue, compared with \$6.2 million, or 5.9% of revenue, for Q1 of fiscal 2019.

### **Share-Based Compensation Expense**

For Q1 of fiscal 2020, share-based compensation expense was approximately \$0.7 million, or 0.5% of revenue, compared with \$0.9 million, or 0.9% of revenue, for Q1 of fiscal 2019.

### **Operating Income**

For Q1 of fiscal 2020, operating income was \$8.1 million, or 6.4% of revenue, compared with operating income of \$6.9 million, or 6.5% of revenue, for Q1 of fiscal 2019. Non-GAAP operating income was \$8.5 million, or 6.8% of revenue, for Q1 of fiscal 2020, compared with \$6.6 million, or 6.3% of revenue, for Q1 of fiscal 2019.

	Quarter ended							
\$ in 000's	March 28, 2020	As a % of Revenue	March 30, 2019	As a % of Revenue				
Income from operations Adjustments needed to reconcile GAAP income from operations to non-GAAP income from operations:	\$8,095	6.4%	\$6,855	6.5%				
Non-cash valuation change in contingent consideration	430	0.3%	<u>(217)</u>	<u>-0.2%</u>				
Non-GAAP Income from operations	<u>\$8,525</u>	<u>6.8%</u>	<u>\$6,638</u>	<u>6.3%</u>				

### **Interest Income (Expense), net**

For Q1 of fiscal 2020, net interest expense was \$0.4 million, or 0.3% of revenue. Net interest expense for Q1 of fiscal 2019 was approximately zero.

### Foreign Currency Gains (Losses), net

For Q1 of fiscal 2020, net foreign currency gains were \$1.4 million, or 1.1% of revenue, compared with net foreign currency losses, of \$(0.7) million, or (0.7)% of revenue, for Q1 of fiscal 2019.

Foreign currency gains (losses), net, is comprised of net gains and losses on foreign denominated transactions and the revaluation of working capital balances.

### **Income Taxes**

The following table outlines CRA's income tax provision recorded and the resulting effective tax rates:

	GA	AP	NON-	GAAP	
	Q	1	Q	1	_
\$ in 000's	<u>2020</u>	<u>2019</u>	<u>2020</u>	<u>2019</u>	
Tax Provision	\$2,687	\$1,435	\$2,804	\$1,377	
Effective Tax Rate	29.4%	23.5%	29.3%	23.4%	

-	Quarter ended						
\$ in 000's	March 28, 2020	As a % of Revenue	March 30, 2019	As a % of Revenue			
Income before provision for income taxes	\$9,155	7.3%	\$6,100	5.8%			
Adjustments needed to reconcile GAAP income before provision for income taxes to non-GAAP income before provision for income taxes							
Non-cash valuation change in contingent consideration	430	0.3%	(217)	-0.2%			
Non-GAAP income before provision for		<u>5.6.70</u>		<u>-0.270</u>			
income taxes	<u>\$9,585</u>	<u>7.6%</u>	<u>\$5,883</u>	<u>5.6%</u>			
GAAP provision for income taxes	\$2,687		\$1,435				
Tax effect on non-GAAP adjustments	<u>117</u>		(58)				
Non-GAAP provision for income taxes	<u>\$2,804</u>		<u>\$1,377</u>				

### **Net Income**

For Q1 of fiscal 2020, net income was \$6.5 million, or 5.1% of revenue, or \$0.80 per diluted share, compared with net income of \$4.7 million, or 4.4% of revenue, or \$0.56 per diluted share, for Q1 of fiscal 2019. Non-GAAP net income for Q1 of fiscal 2020 was \$6.8 million, or 5.4% of revenue, or \$0.84 per diluted share, compared with \$4.5 million, or 4.3% of revenue, or \$0.54 per diluted share, for Q1 of fiscal 2019.

### **Non-GAAP EBITDA**

For Q1 of fiscal 2020, non-GAAP EBITDA was \$12.9 million, or 10.2% of revenue, compared with \$8.5 million, or 8.0% of revenue, for Q1 of fiscal 2019.

### **Constant Currency Basis**

For Q1 of fiscal 2020, revenue was \$126.2 million, and net income was \$6.5 million, or 5.1% of revenue, or \$0.80 per diluted share. On a constant currency basis relative to Q1 of fiscal 2019, Q1 of fiscal 2020 revenue would have been higher by \$0.3 million to \$126.5 million, GAAP net income would have increased by \$0.1 million to \$6.6 million, or 5.2% of revenue, and earnings per diluted share would have increased by \$0.02 to \$0.82.

For Q1 of fiscal 2020, revenue was \$126.2 million, and non-GAAP net income was \$6.8 million, or 5.4% of revenue, or \$0.84 per diluted share. On a constant currency basis relative to Q1 of fiscal 2019, Q1 of fiscal 2020 revenue would have been higher by \$0.3 million to \$126.5 million, non-GAAP net income would have increased by \$0.1 million to \$6.9 million, or 5.5% of revenue, non-GAAP earnings per diluted share would have increased by \$0.02 to \$0.86, and non-GAAP EBITDA would have increased by \$0.2 million to \$13.1 million, or 10.3% of revenue.

A description of the process for calculating the measures presented on a constant currency basis is contained under the heading "Non-GAAP Financial Measures" below.

### **Key Balance Sheet Metrics**

Billed and unbilled receivables at March 28, 2020 were \$149.3 million, compared with \$144.4 million at December 28, 2019. Current liabilities at March 28, 2020 were \$191.3 million, compared with \$171.4 million at December 28, 2019.

Total Days Sales Outstanding, or DSO, for Q1 of fiscal 2020 was 103 days, consisting of 71 days of billed and 32 days of unbilled. This compares with 105 days reported for Q4 of fiscal 2019, consisting of 77 days of billed and 28 days of unbilled.

### **Cash and Cash Flow**

Cash and cash equivalents were \$15.8 million at March 28, 2020, compared with \$15.0 million at March 30, 2019.

Net cash used in operating activities for Q1 of fiscal 2020 was \$65.4 million, compared with \$56.6 million for Q1 of fiscal 2019.

As of March 28, 2020, outstanding borrowings under CRA's revolving credit facility amounted to \$70.0 million. At March 30, 2019, outstanding borrowings under CRA's revolving credit facility amounted to \$39.0 million.

Capital expenditures totaled \$7.9 million for Q1 of fiscal 2020, compared with \$0.8 million for Q1 of fiscal 2019.

During Q1 of fiscal 2020, CRA repurchased approximately 83,000 shares of common stock for \$3.8 million, compared with Q1 of fiscal 2019, when approximately 87,000 shares of common stock were repurchased for \$4.4 million.

A quarterly cash dividend of \$0.23 per common share, for total dividends and dividend equivalents of \$1.8 million was paid in Q1 of fiscal 2020, compared with a quarterly cash dividend of \$0.20 per common share, for total dividends and dividend equivalents of \$1.7 million paid in Q1 of fiscal 2019.

### **GAAP Condensed Consolidated Statement of Cash Flows**

CRA has derived the condensed consolidated statement of cash flow data for the years ended December 28, 2019 and December 29, 2018 from its audited financial statements appearing on Form 10-K for fiscal year ended December 28, 2019, filed with the Securities and Exchange Commission on February 27, 2020. The condensed consolidated statement of cash flow data for the second and third fiscal quarters of fiscal year 2018, first, second and third fiscal quarters of fiscal year 2019, and the first quarter of fiscal year 2020 have been derived from CRA's unaudited financial statements appearing on Form 10-Q for each of the respective fiscal quarters as well as the consolidated statements of cash flows appearing on Form 10-K for the fiscal year ended December 28, 2019 and December 29, 2018 and have been prepared on the same basis as CRA's audited financial statements.

GAAP Condensed Consolidated Statement of Cash Flows (\$ in 000's)	LTM Q1 2020	Q1 2020	Q4 2019	Q3 2019	Q2 2019
Net cash provided by (used in) operating activities	\$19,024	\$(65,375)	\$ 47,739	\$ 26,202	\$ 10,458
Net cash used in investing activities	(23,868)	(7,949)	(4,145)	(8,644)	(3,130)
Net cash provided by (used in) financing activities	6,159	64,115	(38,591)	(12,624)	(6,741)
Effect of foreign exchange rates on cash and cash equivalents	(455)	(612)	803	(689)	43
Net increase (decrease) in cash and cash equivalents	\$ 860	\$ (9,821)	\$ 5,806	\$ 4,245	\$ 630
Cash and cash equivalents at beginning of period	14,958	25,639	19,833	15,588	14,958
Cash and cash equivalents at end of period	<u>\$15,818</u>	<u>\$15,818</u>	\$ 25,639	\$ 19,833	\$ 15,588
GAAP Condensed Consolidated Statement of Cash Flows (\$ in 000's)	LTM Q1 2019	Q1 2019	Q4 2018	Q3 2018	Q2 2018
Cash Flows		_	-	_	-
Cash Flows (\$ in 000's)	Q1 2019	2019	2018	2018	2018
Cash Flows (\$ in 000's)  Net cash provided by (used in) operating activities	<b>Q1 2019</b> \$ 20,161	<b>2019</b> \$(56,567)	<b>2018</b> \$ 44,583	<b>2018</b> \$ 24,407	<b>2018</b> \$ 7,738
Cash Flows (\$ in 000's)  Net cash provided by (used in) operating activities Net cash used in investing activities	<b>Q1 2019</b> \$ 20,161 (12,973)	<b>2019</b> \$(56,567) (774)	<b>2018</b> \$ 44,583 (2,068)	<b>2018</b> \$ 24,407 (4,440)	<b>2018</b> \$ 7,738 (5,691)
Cash Flows (\$ in 000's)  Net cash provided by (used in) operating activities Net cash used in investing activities Net cash provided by (used in) financing activities Effect of foreign exchange rates on cash and cash equivalents	\$20,161 (12,973) (1,610) (1,472)	2019 \$(56,567) (774) 34,138	2018 \$ 44,583 (2,068) (16,217) (133)	2018 \$ 24,407 (4,440) (16,740)	2018 \$ 7,738 (5,691) (2,791) (1,083)

### Adjusted Net Cash Provided by (Used in) Operating Activities

Below are the quarterly and last twelve-month reconciliations of GAAP net cash provided by (used in) operating activities for each of the periods presented to non-GAAP adjusted net cash provided by (used in) operating activities. The reconciling items are forgivable loan advances and repayments for each period, which are reported as a component of GAAP net cash provided by (used in) operating activities.

Adjusted Net Cash Flows from Operations	LTM	Q1	Q4	Q3	Q2
(\$ in 000's)	Q1 2020	2020	2019	2019	2019
GAAP net cash provided by (used in) operating	ф. 10.0 <b>2.</b> 4	Φ ( <b>55. 05.5</b> )	ф. <b>45 52</b> 0	Φ 26202	ф. 10.4 <b>7</b> 0
activities	\$ 19,024	\$(65,375)	\$ 47,739	\$ 26,202	\$ 10,458
Forgivable loan advances	46,678	33,442	1,762	9,521	1,953
Forgivable loan repayments	(773)		(67)	(406)	(300)
Adjusted net cash provided by (used in) operating activities	<u>\$ 64,929</u>	<u>\$(31,933)</u>	\$ 49,434	\$ 35,317	\$ 12,111
Net revenue	<u>\$471,602</u>	<u>\$126,158</u>	\$ 119,185	\$ 115,686	\$ 110,573
GAAP net cash provided by (used in) operating activities as a percentage of net revenue	4.0%	<u>-51.8%</u>	<u>40.1%</u>	<u>22.6%</u>	<u>9.5%</u>
Adjusted net cash provided by (used in) operating activities as a percentage of net revenue	<u>13.8%</u>	<u>-25.3%</u>	41.5%	<u>30.5%</u>	11.0%
Adjusted Not Cook Flows from Operations	ITM	01	04	03	02
Adjusted Net Cash Flows from Operations (\$ in 000's)	LTM Q1 2019	Q1 2019	Q4 2018	Q3 2018	Q2 2018
(\$ in 000's) GAAP net cash provided by (used in) operating	Q1 2019	2019	2018	2018	2018
(\$ in 000's)  GAAP net cash provided by (used in) operating activities	<b>Q1 2019</b> \$ 20,161	<b>2019</b> \$(56,567)	<b>2018</b> \$ 44,583	<b>2018</b> \$ 24,407	<b>2018</b> \$ 7,738
(\$ in 000's)  GAAP net cash provided by (used in) operating activities  Forgivable loan advances	<b>Q1 2019</b> \$ 20,161 29,474	\$(56,567) 21,930	<b>2018</b> \$ 44,583 1,219	<b>2018</b> \$ 24,407 6,704	2018
(\$ in 000's)  GAAP net cash provided by (used in) operating activities  Forgivable loan advances  Forgivable loan repayments	<b>Q1 2019</b> \$ 20,161	<b>2019</b> \$(56,567)	<b>2018</b> \$ 44,583	<b>2018</b> \$ 24,407	<b>2018</b> \$ 7,738
(\$ in 000's)  GAAP net cash provided by (used in) operating activities  Forgivable loan advances	<b>Q1 2019</b> \$ 20,161 29,474	\$(56,567) 21,930	<b>2018</b> \$ 44,583 1,219	<b>2018</b> \$ 24,407 6,704	<b>2018</b> \$ 7,738
(\$ in 000's)  GAAP net cash provided by (used in) operating activities  Forgivable loan advances  Forgivable loan repayments  Adjusted net cash provided by (used in) operating	\$ 20,161 29,474 (463)	\$(56,567) 21,930 (400)	\$ 44,583 1,219 3	\$ 24,407 6,704 (66)	\$ 7,738 (379)
(\$ in 000's)  GAAP net cash provided by (used in) operating activities  Forgivable loan advances  Forgivable loan repayments  Adjusted net cash provided by (used in) operating activities	\$ 20,161 29,474 (463) \$ 49,172	\$(56,567) 21,930 (400) \$(35,037)	\$ 44,583 1,219 3 \$ 45,805	\$ 24,407 6,704 (66) \$ 31,045	\$ 7,738 (379)  \$ 7,359

### NON-GAAP FINANCIAL MEASURES

In these remarks, CRA has supplemented the presentation of its financial results calculated in accordance with U.S. generally accepted accounting principles or "GAAP" with financial measures that were not calculated in accordance with GAAP. CRA believes that the non-GAAP financial measures described below are important to management and investors because these measures supplement the understanding of CRA's ongoing operating results, financial condition and cash flows. Non-GAAP adjusted net cash provided by (used in) operating activities is used by management to assess CRA's ability to fund items such as the acquisition of talent, office expansions, debt repayment and distributions to shareholders. In addition, non-GAAP net income and non-GAAP EBITDA are used by CRA in its budgeting process, and the non-GAAP adjustments described below are made to the performance measures for some of CRA's performance-based compensation.

The adjustments made to non-GAAP net income, non-GAAP EBITDA, non-GAAP income from operations and non-GAAP provision for income taxes in these remarks are as follows: for the first quarter of each of fiscal 2020 and fiscal 2019, the adjustments exclude non-cash amounts relating to valuation changes in contingent consideration and related tax effects. The adjustments made to non-GAAP adjusted net cash provided by (used in) operating activities add back forgivable loan issuances, net of repayments. These remarks also present certain current fiscal period financial measures on a "constant currency" basis in order to isolate the effect that foreign currency exchange rate fluctuations can have on CRA's financial results. These constant currency measures are determined by recalculating the current fiscal period local currency financial measure using the specified corresponding prior fiscal period's foreign exchange rates.

All of the non-GAAP financial measures referred to above should be considered in conjunction with, and not as a substitute for, the GAAP financial information presented in these remarks. EBITDA and the financial measures identified in these remarks as "non-GAAP" are reconciled to their GAAP comparable measures either in these remarks or in the attached financial tables. In evaluating these non-GAAP financial measures, note that the non-GAAP financial measures used by CRA may be calculated differently from, and therefore may not be comparable to, similarly titled measures used by other companies.

# CRA INTERNATIONAL, INC. CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS FOR THE FISCAL QUARTERS ENDED MARCH 28, 2020 COMPARED TO MARCH 30, 2019 (IN THOUSANDS, EXCEPT PER SHARE DATA)

	uarter	

	March 28, 2020	As a % of Revenue	March 30, 2019	As a % of Revenue
Revenues	\$ 126,158	100.0%	\$ 105,849	100.0%
Cost of services (exclusive of depreciation and amortization)	90,997	72.1%	73,635	69.6%
Selling, general and administrative expenses	24,123	19.1%	22,743	21.5%
Depreciation and amortization	2,943	2.3%	2,616	2.5%
Income from operations	8,095	6.4%	6,855	6.5%
Interest expense, net	(362)	-0.3%	(11)	0.0%
Foreign currency gains (losses), net	1,422	1.1%	(744)	-0.7%
Income before provision for income taxes	9,155	7.3%	6,100	5.8%
Provision for income taxes	2,687	2.1%	1,435	1.4%
Net income	\$ 6,468	5.1%	\$ 4,665	4.4%
Net income per share:				
Basic	\$ 0.83		\$ 0.58	
Diluted	\$ 0.80		\$ 0.56	
Weighted average number of shares outstanding:				
Basic	7,805		8,015	
Diluted	8,037		8,346	

# CRA INTERNATIONAL, INC. RECONCILIATION OF NON-GAAP FINANCIAL MEASURES FOR THE FISCAL QUARTERS ENDED MARCH 28, 2020 COMPARED TO MARCH 30, 2019 (IN THOUSANDS, EXCEPT PER SHARE DATA)

### **Fiscal Quarter Ended**

	i iscai Quartei Liided					
	N	March 28, 2020	As a % of Revenue	N	/larch 30, 2019	As a % of Revenue
Revenues	\$	126,158	100.0%	\$	105,849	100.0%
Net income  Adjustments needed to reconcile GAAP net income to non-GAAP net income:	\$	6,468	5.1%	\$	4,665	4.4%
Non-cash valuation change in contingent consideration		430	0.3%		(217)	-0.2%
Tax effect on adjustments		(117)	-0.1%		58	0.1%
Non-GAAP net income	\$	6,781	5.4%	\$	4,506	4.3%
Non-GAAP net income per share:						
Basic	\$	0.87		\$	0.56	
Diluted	\$	0.84		\$	0.54	
Weighted average number of shares outstanding:						
Basic		7,805			8,015	
Diluted		8,037			8,346	

# CRA INTERNATIONAL, INC. RECONCILIATION OF NON-GAAP FINANCIAL MEASURES FOR THE FISCAL QUARTERS ENDED MARCH 28, 2020 COMPARED TO MARCH 30, 2019 (IN THOUSANDS)

Fiscal	l Quarter	Fnded
I ISCA	ı wuai tei	LIIUEU

\$	March 28, 2020 126,158	As a % of Revenue	N 	March 30, 2019	As a % of Revenue
\$	126,158	100.0%	Ф		
			<u>Φ</u>	105,849	100.0%
\$	6,468	5.1%	\$	4,665	4.4%
	430	0.3%		(217)	-0.2%
	(117)	-0.1%		58	0.1%
\$	6,781	5.4%	\$	4,506	4.3%
۸:					
	362	0.3%		11	0.0%
	2,804	2.2%		1,377	1.3%
	2,943	2.3%		2,616	2.5%
\$	12,890	10.2%	\$	8,510	8.0%
•	\$	430 (117) \$ 6,781 x: 362 2,804 2,943	430 0.3% (117) -0.1% \$ 6,781 5.4%  362 0.3% 2,804 2.2% 2,943 2.3%	430 0.3% (117) -0.1% \$ 6,781 5.4%  362 0.3% 2,804 2.2% 2,943 2.3%	430 0.3% (217) (117) -0.1% 58 \$ 6,781 5.4% \$ 4,506  362 0.3% 11 2,804 2.2% 1,377 2,943 2.3% 2,616

### CRA INTERNATIONAL, INC. CONDENSED CONSOLIDATED BALANCE SHEETS (IN THOUSANDS)

	March 28, 2020		December 28 2019	
Assets				
Cash and cash equivalents	\$	15,818	\$	25,639
Accounts receivable and unbilled services, net		149,263		144,410
Other current assets		26,358		14,028
Total current assets	'	191,439		184,077
Property and equipment, net		66,626		61,295
Goodwill and intangible assets, net		93,960		94,980
Right-of-use assets		125,688		130,173
Other assets		72,495		62,718
Total assets	\$	550,208	\$	533,243
Liabilities and Shareholders' Equity				
Accounts payable	\$	23,668	\$	26,069
Accrued expenses		77,714		121,301
Current portion of lease liabilities		12,432		12,847
Revolving line of credit		70,000		-
Other current liabilities		7,509		11,193
Total current liabilities		191,323		171,410
Non-current portion of lease liabilities		144,079		146,551
Other non-current liabilities		18,446		17,531
Total liabilities		353,848		335,492
Total shareholders' equity		196,360		197,751
Total liabilities and shareholders' equity	\$	550,208	\$	533,243

### CRA INTERNATIONAL, INC. CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS (IN THOUSANDS)

	Fiscal Quarter Ended			
	March 28, 2020		March 30, 2019	
Operating activities:				
Net income	\$	6,468	\$	4,665
Adjustments to reconcile net income to net cash used in operating activities:				
Non-cash items, net		6,314		5,840
Accounts receivable and unbilled services		(6,829)		(2,924)
Working capital items, net		(71,328)		(64,148)
Net cash used in operating activities		(65,375)		(56,567)
Investing activities:		(= 0.10)		(—— A)
Purchases of property and equipment		(7,949)		(774)
Net cash used in investing activities		(7,949)		(774)
Financing activities:  Issuance of common stock, principally stock option exercises		151		1,526
Borrowings under revolving line of credit		70,000		39,000
Tax withholding payments reimbursed by shares		(390)		(388)
Cash paid on dividend equivalents		(40)		(35)
Cash dividend paid to shareholders		(1,796)		(1,616)
Repurchases of common stock		(3,810)		(4,349)
Net cash provided by financing activities		64,115		34,138
Effect of foreign exchange rates on cash and cash equivalents		(612)		133
Net decrease in cash and cash equivalents		(9,821)		(23,070)
Cash and cash equivalents at beginning of period		25,639		38,028
Cash and cash equivalents at end of period	\$	15,818	\$	14,958
Noncash investing and financing activities:	_		_	
Purchases of property and equipment not yet paid for	\$	370	\$	1,906
Asset retirement obligations	\$	155	\$	-
Right-of-use assets obtained in exchange for lease obligations	\$	-	\$	713
Right-of-use assets related to the adoption of ASC 842	\$	-	\$	82,329
Lease liabilities related to the adoption of ASC 842	\$	-		106,765
Supplemental cash flow information:				
Cash paid for taxes	\$	695	\$	298
Cash paid for interest	\$	245	\$	59
Cash paid for amounts included in operating lease liabilities	\$	5,039	\$	4,627